

Phạm Minh Tâm

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SUMMARY

Detail-oriented IT student aspiring to become a QA Tester specializing in both Manual and Automation testing. Looking for an opportunity to apply technical knowledge and analytical skills to improve software quality and user experience.

TECHNICAL SKILLS

Testing	Postman, Browser DevTools, basic understanding of manual and API testing
Language	HTML, CSS, JavaScript, TypeScript, Dart, Java, C++
Databases	MySQL, MongoDB
Systems	Windows, Linux
Other tools	Git, GitHub, Figma, VS Code, Remote Desktop

EXPERIENCE

MISA JOINT STOCK COMPANY

07/2024 - 09/2024

Fullstack Developer Internship

- Learned and practiced building fullstack web application using VueJS, ASP.Net Core.
- Gained hands-on experience with Git/ GitHub workflow and debugging techniques.
- Implemented and tested RESTful APIs.

SYNODUS JOINT STOCK COMPANY

Manual Tester - TaparooMarketplace

07/2024 - 09/2024

- Assisted team in executing manual test cases for web app.
- Used Postman to test APIs and validated responses with backend data.
- Logged and tracked bugs in Notion, coordinated fixes with the dev team.
- Supported users by reproducing reported issues and providing clear technical feedback.
- Prepared testing documents: test cases, bug reports, and release notes.
- Collaborated with developers to ensure feature quality before deployment.

Technical Support - TaparooSwap

07/2024 - Now

- Provided technical support and issue resolution for multiple TaparooSwap modules including Bridge, Swap, Trade, Inscribe, and Tap Wallet.
- Reproduced user-reported issues related to token swap, LP tokens, bridge, redeem, and marketplace features.
- Collaborated with QA and development teams to identify, test, and verify bugs in production.
- Tested BTC to DMT-NAT swap flow, LP token creation, and bridge transactions across multiple wallets.
- Used Postman and Browser DevTools to analyze API responses and blockchain transaction data.
- Assisted users in troubleshooting wallet connection issues and resolving transaction failures.
- Monitored backend logs and blockchain explorers to validate transaction statuses and confirm successful swaps.
- Prepared and updated user guides and FAQs to improve customer self-service.
- Reported critical bugs and coordinated with the dev team for timely hotfix releases.

EDUCATION

2021 - Now VNU University of Engineering and Technology (GPA: 3.38/4.0)
Major in Information Technology (Japanese Market-Oriented)

ACTIVITIES

theYOUNG

07/2023 - 08/2023

Information Technology Department Season 62

- Collaborated with team on small projects related to MOS.
- Gained hands-on experience in teamwork, communication, and technical report writing.
- Managed the official theYOUNG Facebook page, handled user inquiries, and posted project updates.